



SEA ROBIN PAYMENT & CANCELLATION POLICY



We realize and understand that you are here on vacation and want to relax and enjoy yourself. In order to provide you with a fun and memorable dive experience, we go to great expense in preparations to have the boat, equipment and personnel ready, and therefore strictly enforce a firm cancellation policy.

DEPOSIT AND PAYMENTS FOR RESERVED DIVES:

A 50% deposit of the total invoice or a minimum of \$100.00 (which ever is greater) is required for individual reservations at the time of booking to secure your reservation. A link to PayPal will be sent to you directly so that you can pay your deposit. Final payment for dives scheduled is due prior to arrival.

CANCELLATION POLICY

- A full refund (less 10% service fee) of the deposit will be made for cancellations received 30 days prior to arrival.
- 14 days or less prior to arrival, 50% of deposit non-refundable

CANCELING INDIVIDUAL DIVES ONCE ON THE ISLAND:

All cancellations must be received by 5:00 p.m. on the day before the scheduled dive. For pre-booked groups there will be NO REFUNDS issued for cancelled dives. NO EXCEPTIONS!! No refunds will be issued for classes cancelled by the student. If a student misses a group class session, it can be made up, but will be subject to an additional fee.

All morning trips are scheduled as two tank dives. If for whatever reason you decide to dive only one tank, you will still be charged for a two-tank dive.

If any dives are cancelled due to weather conditions and/or port closure by the Harbor Master, we will offer you alternative options, such as either rescheduling your dive (based on space availability), issue a dive credit for your next visit or to issue a refund for the dives that were cancelled due to weather.

Sea Robin reserves the right to refuse service to anyone at anytime if divers are deemed to be unsafe, irresponsible, do not follow the dive plans, disobey marine park regulations or are otherwise disrespectful to the crew.

Thank you and we look forward to diving with you.

Divers Signature

Date